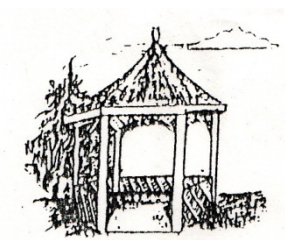


Northridge Haven Retirement Village

A village managed by Good Shepherd and Redeemer Lutheran Congregations



Address: 16 Harth Street
Rockville QLD 4350

Phone: (07) 4634 1802

Mobile: 0407 756 635

Website: northridgehaven.com.au

New Resident Village Information.

Village Life Guidelines

To make living in the Village safe and comfortable for everyone the Management asks that you adhere to a few simple regulations.

1. Please notify the Manager if you are going away or are having family/friends to stay.
2. The Manager needs to be advised of any strange persons or vehicles in the Village for your safety and wellbeing. Security screen doors should be kept locked. Door to door soliciting is not allowed, and you should send such people to the Office. Do not hesitate to call 000 if you are troubled by strangers.
3. Visitors must park their car in the Visitor Carpark spaces provided throughout the village.
4. Roadways are needed for emergency vehicles at all times and the lawns and roads are not to be used for parking space.
5. Each unit is only allowed one vehicle. Other vehicles must be parked in designated visitor parking. Caravans and boats are to be kept outside of the Village.
6. The surrounds of your unit must be kept free of household effects and be kept neat and tidy at all times. Paths should be kept clear and not used for pot plants so as to provide clear walking space.

7. Wheelie bins are shared between units:
 - The general waste bin is emptied weekly.
 - The recycling bin is emptied once a fortnight. (Pension week)
 - Bins are put out Thursday afternoon (about 4pm) and returned Friday morning.

8. The lawns and gardens are maintained by the village, however:
 - Residents are welcome to garden in a small area near their unit.
 - If you no longer wish to look after your negotiated garden please let the managers know.
 - A professional gardener is available at the Resident's expense.

9. Bore water or rainwater only is to be used for any garden watering, at the following times:
 - 6am to 10am and 3pm to 6pm on Tuesdays, Thursdays and Saturdays.
 - 3pm to 6pm on Sundays.
 - Sprinklers and soaker hoses may be used, controlled by a timer for 30 minutes.

10. Plant pruning's and trimmings need to be placed near the work shed to be mulched.
 - Please do not add weeds, seedy or thorny plants to the mulch pile.
 - All other green waste goes in the large industrial bin at the rear of the Village in front of the Workshop.

11. Any problems or repairs to the buildings should be reported to the Manager as soon as possible so they may be attended to promptly.

12. If you are locked out of your Unit, please call the Manager on 0407 756 635 for assistance. If the Manager is not on site, there is a key safe outside the Office door containing a master key. Residents Ron Unit 5, Bruce Unit 15, Alan Unit 21 and Max Unit 18 have the combination for the key safe.

The Village and local area

Regular activities in our Community Room:

- Cards – Tuesday afternoon 1pm to 4pm.
- Carpet Bowls – Wednesday morning 9am.
- Craft Group – Thursday afternoon 1pm to 4pm.
- Social Club – First Friday of each month.
- The Community Room can be booked for private resident functions.

There is a public bus service outside the front entrance to the Village which will take you anywhere in Toowoomba.

The Village is only a short distance away from the Wilsonton Shopping Centre, on the corner of Bridge Street and Richmond Drive. Also, Northpoint Shops, corner Bridge and Ruthven Streets.

St. Andrews Hospital is around the corner on North Street, Toowoomba. There is a GP Clinic and Pharmacy there but no Emergency room. You should call 000 in any emergency.